

SECTION 1. NEW CUSTOMER POLICY

SUBDIVISION 1. NEW CUSTOMERS. ALL NEW CUSTOMERS REQUESTING SERVICE FROM THE HALSTAD MUNICIPAL UTILITIES MUST FILL OUT THE APPLICATION FOR SERVICE FORM AND SIGN AND DATE THE TENNESSEN WARNING.

SUBDIVISION 2. METER DEPOSITS. THE UTILITIES REQUIRES A \$100.00 METER DEPOSIT DUE AT THE TIME OF HOOK-UP FROM ALL CUSTOMERS, UNLESS OTHER ARRANGEMENTS ARE MADE. ANY CUSTOMER THAT OWNS THEIR HOME WILL BE REFUNDED THEIR METER DEPOSIT AFTER A YEAR IF THEY HAVE NOT BEEN DELINQUENT AT ALL DURING THAT YEAR. THE UTILITIES RESERVES THE RIGHT TO REQUIRE CHRONICALLY DELINQUENT CUSTOMERS TO PROVIDE A HIGHER METER DEPOSIT OTHER THAN \$100.00.

PASSED BY THE COMMISSION THIS 8 DAY OF DECEMBER 2011

TOM MARONEY, PRESIDENT

STEVE RUDE, SECRETARY

THIS POLICY HAS BEEN REVIEWED AND UPDATED AS OF _____.