

SECTION 2. DISCONNECT POLICY

SUBDIVISION 1. DELINQUENT POLICY. ANY CUSTOMER DELINQUENT ON THE 25TH OF THE MONTH WILL RECEIVE A DISCONNECT NOTICE STATING PAYMENT OR PAYMENT ARRANGEMENTS NEED TO BE MADE BEFORE THE 10TH OF THE FOLLOWING MONTH OR UTILITY SERVICES WILL BE DISCONNECTED.

SUBDIVISION 2. UTILITY BILL PAYMENTS. ALL PAYMENTS RECEIVED BY THE HALSTAD MUNICIPAL UTILITIES WILL BE APPLIED TO THE CUSTOMER'S ACCOUNT IN THE FOLLOWING ORDER: ELECTRICAL, WATER, SEWER, REFUSE, YARD LIGHT.

SUBDIVISION 3. RE-CONNECT FEE. ANY CUSTOMER DISCONNECTED MUST PAY A \$15.00 RE-CONNECT FEE IF RECONNECTED DURING BUSINESS HOURS. A \$50.00 RE-CONNECT FEE MUST BE PAID IF RECONNECTED DURING NON-BUSINESS HOURS.

SUBDIVISION 4. RE-CONNECT POLICY. ANY CUSTOMER THAT HAS A SERVICE DISCONNECTED FOR NON-PAYMENT WILL BE REQUIRED TO HAVE ALL UTILITY SERVICES CURRENT IN ORDER FOR SERVICE TO BE RESTORED.

SUBDIVISION 5. RE-CONNECT POLICY AFTER PROLONGED DISCONNECTION. AFTER A RECONNECT HAS BEEN REQUESTED FOR A STRUCTURE DISCONNECTED FOR GREATER THAN 30 DAYS, A WORK ORDER WILL BE MADE UP FOR THE RECONNECTION NOTING THAT IT HAS BEEN DISCONNECTED FOR OVER 30 DAYS. CUSTOMERS MUST HAVE THEIR MAIN BREAKER OPENED PRIOR TO THE RECONNECTION OR THEY WILL NOT BE RECONNECTED. CONTINUITY FOR PHASE TO PHASE AND PHASE TO GROUND ON THE LOAD SIDE OF THE METER SOCKET JAWS WILL BE CHECKED. IF CONTINUITY IS DETECTED, THE CUSTOMER IS CONTACTED. IF NO CONTINUITY IS DETECTED, THE METER IS SET AND IT IS UP TO THE CUSTOMER TO DETERMINE IF THE WIRING INSPECTOR SHOULD BE CALLED TO EXAMINE THE INSTALLATION. IN ADDITION, IT IS UP TO THE CUSTOMER TO CLOSE THE SERVICE ENTRANCE SWITCH OR MAIN BREAKER ENERGIZING THE BUILDING.

PASSED BY THE COMMISSION THIS 8 DAY OF DECEMBER 2011

TOM MARONEY, PRESIDENT

STEVE RUDE, SECRETARY

THIS POLICY HAS BEEN REVIEWED AND UPDATED AS OF _____.