

SECTION 5. MISCELLANEOUS POLICIES

SUBDIVISION 1. MONTHLY BILLING. THE BILLING CYCLE RUNS FROM AROUND THE LAST DAY OF THE MONTH TO AROUND THE LAST DAY OF THE FOLLOWING MONTH. BILLS ARE SENT OUT THE 5TH OF THE MONTH AND ARE DUE BY THE 21ST OF THE MONTH. AFTER THE 21ST, A 10% PENALTY IS ADDED TO ALL DELINQUENT ACCOUNT BALANCES. ANY CUSTOMER THAT HAS SERVICES DURING THE BILLING CYCLE WILL BE CHARGED THE FULL MINIMUM CHARGES NO MATTER HOW MANY DAYS THEY HAD SERVICES DURING THE BILLING CYCLE. NO RATES WILL BE PRORATED.

SUBDIVISION 2. BUDGET BILLING. THE BUDGET BILLING OPTION IS GIVEN TO ALL CUSTOMERS WHO HAVE HAD AN ACCOUNT WITH THE HALSTAD MUNICIPAL UTILITIES FOR ONE YEAR AND HAVE REMAINED CURRENT DURING THIS TIME. ALL BUDGETS WILL BE RECALCULATED IN SEPTEMBER AND THE NEW PAYMENT WILL TAKE EFFECT IN OCTOBER. NO REFUNDS FOR CREDIT BALANCES WILL BE GIVEN. CREDITS WILL BE FIGURED INTO THE NEW PAYMENT. CURRENT BALANCES WILL NOT HAVE TO BE PAID IN FULL. THE BALANCE WILL BE FIGURED INTO THE NEW PAYMENT. ANYONE THAT FAILS TO PAY THEIR BUDGET PAYMENT ON TIME WILL BE TAKEN OFF OF BUDGET BILLING AND FULL PAYMENT WILL BE NEEDED.

PASSED BY THE COMMISSION THIS 8 DAY OF DECEMBER 2011

TOM MARONEY, PRESIDENT

STEVE RUDE, SECRETARY

THIS POLICY HAS BEEN REVIEWED AND UPDATED AS OF _____.